



## **Billing Policies and Fee Information**

### **Payment**

Payment is expected at the time of service. If you are not able to pay at the time of service, a payment plan will need to be arranged. Statements will be sent monthly indicating the amount due on your account. Failure to make payments or arrange to settle your account may result in Central Minnesota Mental Health Center (CMMHC) discontinuing services.

### **Insurance Coverage**

Many health insurance companies provide for mental health services. Insurance coverage varies so it is necessary to check the provision of your policy. To assist you in obtaining insurance payment, you must provide us with your insurance card at the time of visit along with a photo ID.

If your insurance company is to be billed for your services, it will be billed for the full cost of the services. If the insurance company pays less than what is charged, you will be billed at your determined fee percentage. The amount paid by the insurance company and the charge to you will not exceed the cost of the services provided.

### **Medical Assistance**

If eligible, financial assistance may be available through your county Social Service Department. Arrangements for county financial assistance must be made with the County. If you are currently covered by Medical Assistance or General Assistance, we will bill the Minnesota Department of Human Services directly.

### **Reduced Fees**

If you are a resident of Stearns, Benton, Sherburne, or Wright County, you may be eligible for a fee reduction based on the county's requirements. Please contact your county for further information.

### **Other**

At times, arrangements are made by people from other sources such as an employer, church, school, club, or other family members, to pay part of the services. This is welcomed and a letter would be needed describing the financial assistance they are providing.

We encourage you to contact the Business Office at (320) 202-2000 with any questions you may have.