

5 Steps to Check In for Your Video Visit

1

Select Device

Use a computer or device with a camera and microphone.

PC and Mac

Android

iOS

Chrome and Safari

Chrome

Safari



Enable

Webcam and Microphone

Allow your browser to use your webcam and microphone.

2

Go to Provider's Room

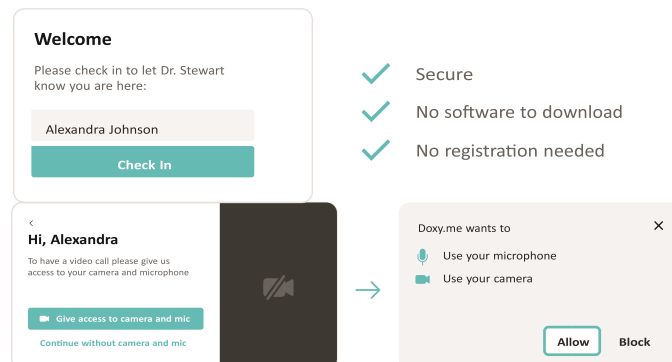
Enter your provider's doxy.me room web address into the browser.



3

Check In

Type in your name and click **Check In**.



4

 Doxy.me is encrypted and HIPAA compliant

5

You're In!

Wait for your provider to start the call.



Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.



Need Help?

If you need more assistance, don't hesitate to contact us!

Call
(844) 436-9963

Send a message
support@doxy.me

